

# Bell Total Connect features.



## Privacy and Security

Code	Name	Description
*78	Do Not Disturb	When the Do Not Disturb feature is active, your phone will not ring and all calls will go directly to a busy feature such as Voicemail. To activate, dial *78.
*79	Do Not Disturb, Off	To turn off Do Not Disturb, for the next and all subsequent calls, dial *79.
*57	Call Trace	This feature places a trace on the last number that called your line. To activate, dial *57.
*67	Calling Line ID Block	This feature blocks the display of your Calling Line ID on a per call basis. To activate, dial *67 and place the call as usual.

## Personalize

Code	Feature name	Description
*60	Hold music per call, On	This feature deactivates the Music On Hold service for your current calls. To deactivate, dial *60.
*610	No Answer Timer	This feature changes the number of rings a caller hears before no answer handling is applied to Voicemail, Third-Party Voicemail Support, Call Forward No Answer, Call Forward No Answer to Voicemail and sequential ring services. To activate, dial *610.
*74	Speed Dial 8	This feature allows users to designate a single digit code for up to 8 of the telephone numbers you dial most often. To activate, dial *74 and then dial the assigned digit (2 through 9) speed dial number of the party you want to call.
*62	Voice Portal Access	This feature allows you to access the group Voice Portal.

## Avoid Missed Calls

Code	Name	Description
*66	Last Number Redial	This feature redials the last number you called. You are only allowed to redial calls to call types in the outgoing calling plan. To activate, dial *66.
*69	Call Return	This feature returns a call to the phone number of the last call you received. Users will be allowed to return calls only to call types in the outgoing call plan. To activate, dial *69.
*43	Call Waiting	This feature turns on Call Waiting for all calls placed. To activate, dial *43.
#43	Call Waiting, Off	To turn off Call Waiting, for the next and all subsequent calls placed, dial #43.
*70	Call Waiting per call, Off	This feature turns off Call Waiting for the next call placed, dial *70.
*72	Call Forward All Calls	This feature redirects all incoming phone calls to another number, such as a mobile phone: 1. Dial *72 2. Dial the phone number to which calls will be redirected followed by the pound sign (#).
*73	Call Forward All Calls, Off	This feature turns off Call Forward All Calls. Any incoming calls will now directly ring to your phone unless another service such as Call Forward Busy, Call Forward No Answer or Do Not Disturb is on. To deactivate, dial *73.
*21	Call Forward All Calls to Voicemail	Call Forward All Calls to Voicemail.
#21	Call Forward All Calls to Voicemail, Off	This feature turns off Call Forward All Calls to Voicemail. Any incoming calls will directly ring to your phone unless another service such as Call Forward Busy, Call Forward Busy to Voicemail, Call Forward No Answer or Do Not Disturb is on. To deactivate, dial #21.
*90	Call Forward Busy	This feature redirects incoming phone calls to another number, such as a mobile phone, when the line is busy: 1. Dial *90 2. Dial the phone number where you want the calls to be redirected.
*91	Call Forward Busy, Off	This feature turns off Call Forward Busy. Any incoming calls will directly ring to your phone unless another service such as Call Forward All Calls, Call Forward No Answer or Do Not Disturb is on. To deactivate, dial *91.
*40	Call Forward Busy to Voicemail	This feature redirects incoming phone calls to Voicemail while you are on the phone. To activate, dial *40.
#40	Call Forward Busy to Voicemail, Off	This feature turns off Call Forward Busy. Any incoming calls will directly ring to your phone unless another service such as Call Forward All Calls, Call Forward No Answer or Do Not Disturb is on. To deactivate, dial #40.

## Avoid Missed Calls

Code	Name	Description
*92	Call Forward No Answer	This feature redirects incoming phone calls to another number, such as a mobile phone, when their call is not answered: 1. Dial *92. 2. Dial the phone number where you want the calls to be redirected.
*93	Call Forwarding No Answer Deactivation	This feature turns off Call Forward No Answer. Any incoming calls will directly ring to your phone unless another service such as Call Forward All Calls, Call Forward No Answer or Do Not Disturb is on. To deactivate, dial *93.
*41	Call Forward No Answer to Voicemail	This feature redirects incoming phone calls to your Voicemail when you do not answer your phone. To activate, dial *41.
#41	Call Forward No Answer to Voicemail, Off	This feature turns off Call Forward No Answer to Voicemail. Any incoming calls will directly ring on your phone unless another service such as Call Forward Busy, Call Forward Busy to Voicemail, or Do Not Disturb. To deactivate, dial #41.
*94	Out of Service Call Forward	This feature is an automatic call forwarding setting that is pre-established to forward incoming calls to a chosen number when your device is not available (in the case of a power outage or equipment failure). To activate, dial *94.
*95	Out of Service Call Forward, Off	This feature turns off the Out of Service Call Forward. Calls will no longer be rerouted to an alternate device. To deactivate, dial *95.
*68	Call Park	This feature allows users to "park" or hold a call. Users can park calls only on extensions to which this service has been assigned. To activate, dial *68.
#58	Call Park Group	This feature selects users in a group to be in a Call Park group. A user in the group can only be in one Call Park group at a time. When a call is parked with Group Call Park service, the service hunts for the first available user in the group and parks the call there. Note: this feature's access code cannot be used until Call Park is active. To activate, dial #58.
*88	Call Park Retrieve	This feature retrieves or reconnects a call that was previously parked. To activate, dial *88.
*11	Mobile Integration	This feature allows users to transfer an active call from their mobile device to their desk phone without interrupting the connection. Conversely, an active call from a desk phone can also be transferred to a mobile device by using the call back feature on the mobile app. Please note the mobile device must be a part of the simultaneous ring function.

## Avoid Missed Calls

Code	Name	Description
*98	Call Pickup	This feature allows users to pick up calls within their assigned group. The users' extensions in the Call Pickup group can be viewed on the Bell Total Connect Portal. When the user dials the Call Pickup code, the ringing phone in the group is answered. If more than one phone is ringing, Call Pickup allows users to answer the phone that has been ringing the longest. Please note: the group is determined by an administrator and may consist of those listed in the group phone lists.
*33	Call Pickup with Barge-in	This feature interrupts or "barges-in" on a call to or from another user in the same group. 1. Dial *33. 2. Enter the extension of the user whose call is to be barged in on. Note: Barge-in is only successful when the third party is only on that one call. When a user barges in on an answered call, the call becomes a three-way call and the user who barged in becomes the controller of the three-way call. The group administrator configures a tone that warns users on a call that another user is barging in on. Users can prevent their calls from being barged in on by using the Barge-in Exempt user service.
*55	Voicemail Transfer	A call can be transferred to your Voicemail or to any other Voicemail in the group without using the Bell Total Connect Portal. Please note: The Voice Messaging service or the Third Party Voicemail Support service must be assigned to your group. If you would like to transfer a held call directly to a Voicemail, dial *66.
*99	Clear Voicemail Indicator	This feature turns off the audible/visible message waiting indicator on your phone. Please note: this feature will not clear your Voicemail messages.

